Verizon Project Hot Cut Process Flow

CLEC decides on a Project

CLEC decides that they want to move a large quantity of lines (UNE-P, Retail, etc.) to UNE-Loop in a specific CO or collocation cage. CLEC contacts VZ to negotiate details (dates, places, etc.). CLEC prepares to submit LSRs for each line with a unique project identifier. (Note: CLEC may also decide to submit a project spreadsheet to the NMC at the time of negotiation to help manage the cut. This spreadsheet dictates the order in which lines are cut on the negotiated due date.)

Application Date

CLEC sends LSR indicating Project Hot Cut using predetermined identifier via EDI or LSI. LSRs complying with existing Business Rules either flow through automatically to facility assignment or fall to NMC for potential processing.

If NMC can create order from LSR it does so, otherwise order is queried back to CLEC for additional clarification or information. If an order is created (via flow through or NMC) a confirmation (LSC, LSRC, or FOC) is returned to the CLEC.

Order goes to the assignment step. If there appears to be an issue with the CLEC collo facility, it is referred back to the CLEC for correction or clarification.

Application Date Plus

The VZ disconnect and CLEC connect orders flow to RCMAC / RCCC / Frame. All prepare for processing of the Project on the predetermined dates, scheduling their respective forces as necessary. (Note: WPTS can generate a project spreadsheet at this time)

The RCCC reviews the order to ensure accuracy (e.g., facilities match on disconnect and connect orders.) The RCCC advises the frame of the need to prewire and eventually cut the loop to the CLEC. If the loop is served by IDLC, the RCCC will pull the order out of the project, handling it under the Basic process (i.e., The RCCC advises the field dispatch organization that they will need to send a tech out to the Serving Area Interface (SAI) to complete the cut. Previously IDLC

cuts were

completely

eliminated from

Projects.)

Due Date Minus

VZ LNP trigger sets advising NPAC that the TN will be ported to a new service provider. (The CLEC's porting message to NPAC should also be generated and their dial tone should be on their collocation facility assignment.)

Frame runs a jumper from the CLEC collocation facility assignment to the loop appearance on the MDF for all orders in the Project. The tech verifies VZ and CLEC TNs. If there are any issues with the CLEC assignment (NDT), the CLEC is advised.

Due Date

RCCC obtains
"Go/No Go" from
CLEC for all of the
scheduled orders,
providing direction
to Frame force. If
a unique order
cannot be
processed on the
scheduled date, it
is pushed to the
"fallout" date.

If Go, the frame

tech once again

verifies dial tone (if

the line is busy.

they will wait until

it is idle) and

completes the cut

by lifting the VZ

jumper and

replacing it with

the CLEC's.

(Note: the

spreadsheet

provides the order

of the lines to be

cut.) Once a

predetermined

number of cuts are

finished the RCCC

and CLEC are

notified. At this

time the CLEC will

activate their port,

moving the TN

from the VZ switch

to their switch. If

the CLEC

encounters any

troubles, they

might ask for VZ

to put everything

into the pre-cut

condition (a

throwback)

CLEC refers any post-conversion trouble for maintenance

Time Time

VZ completes order, frame removes old jumpers, and ensures that VZ translations are removed from the VZ switch.

Post Frame Due